Solution Brief

Tufin Professional Services Packages: Optimizing Security and Network Automation for Your Business

Tufin offers a wide range of professional services packages designed to ensure that your Tufin Orchestration Suite (TOS) solution delivers optimal value from day one. With tailored deployment, integration, customization, optimization, and training options, Tufin Professional Services helps you get the most out of your network security investments while addressing your unique business needs.

Deployment Services

Tufin's Deployment Services ensure smooth and efficient implementation of your Tufin Orchestration Suite (TOS). This includes installation, migration, upgrade, device on-boarding, Topology configuration, and architecture expansion. Our expert team helps you integrate the suite into your network environment, ensuring that it's configured to support your security posture.

Key Deployment Offerings:

- Platform Services Installation: Setup and configure your Tufin products according to best practices.
- Migration and Upgrades: Transition to new servers, expand your network architecture, or upgrade to the latest release for maximum performance.
- Architecture Expansion: Tailor your deployment to include distributed architecture or high availability features for scalability.

Optimization and Ongoing Support

To ensure long-term success, Tufin provides optimization services such as TOS Tune-Ups and Wellness Check-Ups. These services are designed to assess and enhance the health of your existing Tufin environment, improving both security posture and operational efficiency.

Key Optimization Services:

- TOS Tune-Up: A professional services engagement that helps maximize feature utilization and improve system performance. Includes a thorough analysis, technical workshops, and a comprehensive report with recommendations.
- Wellness Check-Up: Periodic reviews of your Tufin environment to assess its performance, device health, and SecureChange workflow efficiency. The Check-Up report provides actionable insights for continuous improvement.

Training and Knowledge Transfer

Tufin's training services ensure that your team is fully equipped to manage and utilize Tufin solutions effectively. Our live, instructor-led training, along with customized knowledge transfer programs, are designed to provide both foundational and advanced skills in managing Tufin products.

Key Training Services:
- Live TCSE Training: Instructor-led, on-site training tailored to your specific needs, including TCSE Fundamentals, Automation, and more.
- Online TCSE Training: Free, self-paced online courses accessible via the Tufin Portal.
- Custom Knowledge Transfer: Tailored training programs designed for specific business units or deployment needs.

Managed Services and Support

For ongoing operational support, Tufin offers managed services such as the Expert Pack and Committed Team Members Resident Engineer services. These services provide on-site or remote support from Tufin's experts to assist with operational tasks, maintenance, troubleshooting, or new deployments.

Key Managed Services:
- Expert Pack - Onsite: A one-week (5 days) engagement where a Tufin engineer assists with deployment or operational tasks.
- Committed Team Member Resident Engineer: Dedicated Tufin experts who provide support for ongoing deployment, maintenance, operational tasks, or migration assistance.

Tailored Packages for Your Needs

Tufin's services are packaged to be flexible and tailored to your specific environment, with options such as:
- Firewall Unit Add-ons: Expand visibility and monitoring capacity by adding more firewall units.
- Cloud VM Deployment: Onboard cloud devices and VMs to integrate with your Tufin environment.
- Customized Unified Security Policies (USP): Tailored policy configurations to suit your security requirements.

> With Tufin Professional Services, your network security solution is not only deployed but optimized for ongoing success. From deployment to training, Tufin ensures that your team is equipped and your infras-tructure is fully supported. Our experts work alongside your organization to make sure that Tufin's security management solutions bring measurable business value.
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> For more information or to customize your Tufin services package, please contact **Tufin Professional Services**.

About Tufin

Tufin provides a single platform for network security teams and firewall administrators to simplify the management of security policies across today's complex, multi-vendor on-premise and cloud networks. The platform gives some of the largest companies in the world the end-to-end visibility and automation tools necessary to swiftly provide new access, enable fast and secure application deployment, and ensure continuous compliance and audit readiness. Tufin's proven solutions have helped more than 2,900 customers across industries including healthcare, financial services, utilities, telecommunications, and retail to quickly identify and mitigate network risks.